

# SMART 911

Let your cell phone help 9-1-1 protect you and your family



**EVEN IF YOU ARE NOT READY FOR AN EMERGENCY YOUR CELL PHONE CAN BE**

Once you've signed up for this free service, first responders will be provided with important information that will help them to better respond to your emergency. This information - including photos, medical issues and **current location** - can help Police, Fire, and EMS locate and help you.

Dispatchers could be made aware of:

- Severe allergies or allergic reactions to medications.
- Loved ones whose mobility is impaired and would have difficulty escaping from a fire or emergency situation.
- Past injuries or medical conditions that should be taken into consideration during emergency treatment
- Current medications that you or your loved ones take.
- Any information that would be useful to the Fire and Police personnel that respond to help your family

Registration is simple, free and can be done online at [www.smart911.com](http://www.smart911.com). Your information is confidential and can only be viewed by the dispatcher when you call 9-1-1. You can update your information any time you need.

# SMART 911.COM

Deje que su teléfono celular ayude al 9-1-1 proteger a usted y a su familia



**SI USTED NO ESTÁ PREPARADO PARA UNA EMERGENCIA,  
SU TELÉFONO CELULAR LO PUEDE ESTAR**

Una vez que te hayas registrado en este servicio gratuito, a los socorristas se les proporcionará información importante que les ayudará a responder mejor a la emergencia. Esta información - incluyendo fotos, problemas médicos y la **ubicación actual** - puede ayudar a la Policía, Bomberos y EMS localizarlo y ayudarlo.

Los despachadores pueden estar al tanto de:

- Las alergias graves o reacciones alérgicas a medicamentos
- Los seres queridos cuya movilidad se ve afectada y que tienen dificultades para escapar de una situación de incendio o emergencia
- Lesiones anteriores o condiciones médicas que deben tenerse en cuenta en el tratamiento de emergencia
- Los medicamentos actuales que usted o sus seres queridos toma
- Cualquier información que pueda ser útil para los Bomberos y Policía que responden a ayudar a su familia

Para registrarse es sencillo, gratuito y se puede hacer en línea en [www.smart911.com](http://www.smart911.com). Su información es confidencial y sólo puede ser vista por el despachador cuando llame al 9-1-1. Usted puede actualizar su información cada vez que usted necesite.

## **DuPage County now offers a free, new service to help you when you call 9-1-1.**

Once you've signed up, first responders will be provided important information that will help them address your emergency. This information - which can include photos, medical issues, and current location - can help Police, Fire, and EMS locate and assist you. This program is 100% private and secure.

### **HOW DOES THIS HELP?**

Better informed first responders are better equipped to help you. With Smart911 paramedics are aware of critical medical information like Alzheimer's or allergies. Police have children's photos in case of an Amber Alert and Fire Fighters know household details - ensuring that everyone is rescued during an evacuation - even pets.

### **HOW DOES IT WORK?**

The software provides citizens with the ability to enter information that they want to make available to 9-1-1 call takers through a secure website at [www.Smart911.com](http://www.Smart911.com). Smart911 then delivers this information automatically with any 9-1-1 call placed in Addison or within DuPage County to the 9-1-1 Dispatcher's work station.

### **WHAT DETAILS ARE SHARED?**

You decide. Smart911 allows you to store any critical care and emergency rescue information online in advance of any emergency. Information can include children's photos, medical conditions, home addresses of mobile phone callers, disabilities or other rescue-related information.

### **HOW DO I REGISTER?**

The registration process is quick and easy... just four simple steps! After completing the steps, you will have a chance to add optional information or edit the information you have provided. You must complete every step or the service will not work until you have added and confirmed a phone number. Go to [www.Smart911.com](http://www.Smart911.com) to learn more.